



## **Comprehensive nationwide service**

### **tetraxx Home Delivery Service offers customers across-the board Austria-wide service.**

This unique holistic solution runs the whole gamut from ordering via the web shop to logistics, from transport to on-site services and from payment modalities to downstream repairs. Home Delivery Service combines technical and logistic aspects to produce a complete individualised solution. tetraxx works with the customer on the basis of their specific requirements to develop strategies and solutions that will be reliable over the long term.

An integral component of the Home Delivery Service is tetraxx added value logistics. Goods are stored in dedicated warehouses to ensure that each product is kept in optimum conditions.

As a specialist in online payment, tetraxx partner VIVEUM not only has state-of-the-art technology at its disposal but also supplies the closed process chain that is essential for successful online trading. tetraxx maintains its own delivery fleet, which guarantees the requisite level of flexibility in vehicle type and equipment.

The company's strong IT capability ensures that all participants can monitor the progress of their order on a continuous basis via the internet. Furthermore, the frustration of waiting for deliveries to arrive is now a thing of the past, because guaranteed time slots are agreed with customers.

The technical service side, which employs over 200 specialist engineers, comprises repairs, installations and maintenance, as well as the supply of spare parts for home entertainment systems and electrical/electronic appliances.