

Neckermann is a new tectraxx customer

GW Business Unit delivers large appliances direct to consumers

On 2 November 2009, Gebrüder Weiss (GW) Business Unit tectraxx started a delivery service for Neckermann customers in Austria for large appliances weighing more than 30 kg. Transported items include domestic appliances and gardening equipment, entertainment electronics, furniture, carpets and leisure articles.

The tectraxx service for Neckermann includes goods collection from the warehouse, direct delivery to the door (including agreement of a convenient delivery date with customers), installation, professional assembly and connection of electrical appliances as well as optional removal and disposal of old appliances.

"tectraxx has cooperated with large mail-order companies for years and therefore has extensive experience in this area, from which also Neckermann customers will profit," says Dragan Djenadic, Key Account Manager at tectraxx.

"Working together with tectraxx allows us to offer our customers a number of additional advantages in terms of service. tectraxx is a reliable partner providing an excellent service in fulfilment of our service promise to our customers," says Alexander Stifter, Chairman of Neckermann Versand Austria, concerning cooperation with tectraxx.

tectraxx is an innovative product division within the Gebrüder Weiss Group that combines logistics solutions with high-tech services in a cost-effective manner. The company which specialises in services for end customers, offers products and solutions that are tailored to individual customer needs.

The service spectrum of tectraxx includes document logistics, mail handling, set-packing, repair management as well as diverse local services. Deliveries are made throughout Austria with the company's own vehicle fleet. 165 employees throughout Austria guarantee a perfect service. In addition, tectraxx can count on the support of 120 technicians from its partner network.

tetraxx

tetraxx, the product division specialising in high-tech logistics within the Gebrüder Weiss Group, achieved in the 2008 financial year an operative turnover of 12 million euros. A total of 165 employees and technicians are employed in Neudorf in Vienna, Wien-Strebersdorf, Graz, Klagenfurt, Hall, Pasching, Linz, Salzburg and Pöchlarn.

The Gebrüder Weiss Group

The Gebrüder Weiss Group with its headquarters in Lauterach (Vorarlberg) has over 4,500 employees at 137 locations worldwide. In Central and Eastern Europe, GW is represented in Austria, Switzerland, Germany, the Czech Republic, Slovakia, Hungary, Slovenia, Croatia, Serbia, Bosnia-Herzegovina, Macedonia, Bulgaria, Romania and the Ukraine. In the 2008 financial year, the logistics company achieved a turnover of 985 million euros.

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