



CaseStudy Performance Testing

Scenario:

Client 1: an international company providing loaner video game consoles to event organisers

Client 2: an international company selling mobile telephones

The challenge: Both companies needed a “one-stop” logistics service provider: tectraxx was pegged to not only manage the entire warehouse and distribution logistics but also provide additional services such as performance testing of each product. The declared objective was to concentrate the resources of their highly-specialised in-house technicians on higher level activities.

tectraxx-realised Solution

Client 1

In taking on the entire warehouse and distribution logistics, we perform the following steps each time a loaned device is returned:

- » Performance test: We test the device for power supply, defects, damage and completeness. Monitors and consoles are additionally checked for fundamental qualities such as contrast, colour, functionality and response times.
- » We clean all the components and replace or repair defective or missing components in-house or, if need be, arrange for external repair services.
- » All steps are documented and analysed.

Client 2

In taking on the entire warehouse and distribution logistics, we perform the following steps on all incoming goods:

- » Performance test: We inspect the original packaging for completeness and the device for visible damage. We also check the functioning of the video call feature, the buttons, headphones and battery as well as the network logon/logoff.
- » We promptly replace defective or missing components in-house or, when necessary, arrange for external repair services.
- » All steps are documented and analysed.



You reap the Benefits:

tectraxx functions as a one-stop logistician in providing all services from initial procurement to ultimate delivery. What that means for you is much faster response times, greater reductions in costs and just one single contact for all your needs. Moreover, you have instant access to the status of all our services including performance testing and repairs.