

CaseStudy

Spare Parts Management



Scenario:

The client: a renowned international telecommunications company

The challenge: The spare parts the client needs are warehoused either at their own headquarters, one of their regional storage centres or at an external repair center. The client needed efficient management of all the internal and external warehouses as well as IT-supported inventory control.

tectraxx-realised Solution

- » We implemented the tectraxx IT- inventory control system to manage all the warehoused inventory, especially because this system can be individually-tailored to the needs of each client. Upon the serial number of each part a manufacturer sends to the central warehouse being logged, the part will then be documented and mapped along every further step of the way. In addition to documenting all product-specific data and activity, our electronic system also encompasses restocking of the spare parts warehouse. For example, once inventory of a spare part drops below a predefined amount, it is automatically re-ordered from the manufacturer.
- » Each time goods are transferred from one warehouse to the next, the article is booked out of the supplying warehouse, booked into the receiving warehouse, and physically sorted.
- » Because the parts are electronically logged by their serial numbers, additional documents can also be linked electronically to each part. This would usually include transfer or order requisition slips, shipping orders or, in the case of defective parts, additional descriptions of the problem along with repair orders, job tickets and reports.



You reap the Benefits:

This logistics solution from tectraxx puts the control squarely back in your hands by optimising processes beyond your company's physical limits. Reorganising warehouse management and outsourcing the associated services to just one logistics provider allows you to considerably reduce your inventory. This means tying up less of your capital and, at the same time, increasing your level of service inasmuch as we are backed by the Austria-wide network of the Gebrüder Weiss powerhouse. Moreover, you can check your exact inventory and always know where any particular item is at any given time. This minimises the resources required on your part and lowers your costs.